LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034

B.A. DEGREE EXAMINATION - ENGLISH LITERATURE

FIFTH SEMESTER - NOVEMBER 2011

EL 5404 - DYNAMICS OF ORAL COMMUNICATION

Date: 12-11-2011	Dept. No.	Max.: 50 Marks
Time: 9:00 - 11:00		

Answer any TEN of the following in about 150 words each:

(10x5=50)

- 1. What are the characteristics of Interpersonal communication?
- 2. Describe the importance of eye contact in the process of communication.
- 3. Explain the techniques that can be employed to magnify the power of words in a public speech.
- 4. Point out the significance of active listening in a group discussion.
- 5. Mention the attributes of dyadic communication.
- 6. Differentiate between interpersonal communication and a small group discussion.
- 7. Discuss the objectives and the structure of an interview.
- 8. Explain the goals of small group discussion.
- 9. Highlight the significant techniques that equip the presentation skills of a performer.
- 10. Explicate the skills and duties of the discussants in a group discussion.
- 11. Define the following terms:
 - i) Intrapersonal communication
 - ii) Meta communication
 - iii) Consensus
 - iv) Conformity
- 12. Enumerate the factors that determine the success of an effective communication.
- 13. Sketch out the dynamics in this course that has provoked you to develop and emerge as a successful performer/skilled speaker.